

# Unlimited Xbox Live

By: Fire ([Click Here](#))

## Introduction

I will start this eBook by saying thanks for purchasing my guide. This eBook has taken a lot of work to create and it was all done to provide you with a quality product. I have tested this method time and time again, and have helped other members accomplish it too. I can guarantee it works until I say otherwise. I do ask that you please not share it. I am only selling limited copies of this because it can be saturated. If you distribute it, you could potentially ruin the method, which affects you.

I have decided to not sell any codes I earn on HF, so that my customers can enjoy profits from this guide and earn their money back. After reading and trying this method, I would appreciate a vouch/review. This will help show others how good this guide really is. Once again, Thanks.

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## Part 1: Obtaining Your First Code. (Optional)

### Step 1: Creating a Silver Account

In order to start this method, you will need a silver account. Don't worry, they are free to create. This will only take a few moments of your time. To create a silver account, [click here](#).

You can fill in the signup with real or fake information, but make sure to remember all of the details and make sure the address is in America. If you want, take a screen shot of all your information before you submit it. Use a different account each time when trying this method and do not try it on your main because it could get banned.

If you need an American address, just Google an American business and use their address.

### Step 2: Contacting Microsoft Support

Once you have created, and signed into your silver account, we will be contacting Microsoft chat support. There is no need to use your phone, the IM chat will work fine. Below, I have provided directions on how to get to the proper chat representative.

Click 'Support' and then "Xbox 360."

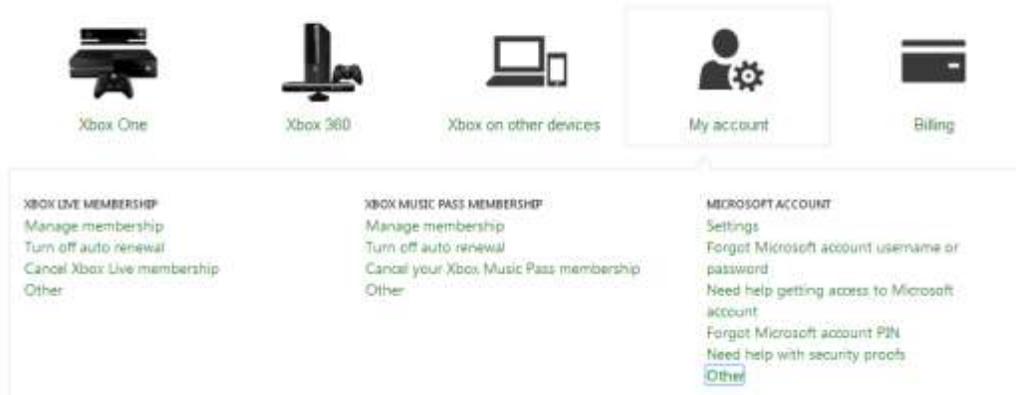


Next, scroll down and click on "Contact Support."



After, you will be choosing “My Account” and then click “Other.”

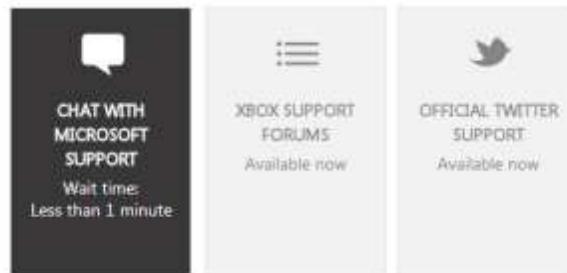
Step 1: What type of issue are you having?



Finally, scroll down and choose “Chat with Microsoft Support.”

“Sorry, we can't change your Microsoft account right now” error occurs when you try to

Step 3: Choose a contact method



The wait times are usually between 0-20 minutes depending on the time of day you contact them. I usually contact them in the morning because wait times are shorter and less experienced agents will be working.

### Step 3: How to Obtain Your First Code

Once you click the chat, a window will open asking you for the following information.

First Name: Use the name you signed up with.

Last Name: Use the name you signed up with.

Tell us more about your issue:

“My dad recently bought me a 3 month XBL code, but it keeps telling me it is not valid when I try to redeem it. He contacted the store, but they said the code was activated correctly and that I need to contact Microsoft Support for a replacement.”

Feel free to reword the issue part. If you keep copy/pasting the same thing in, someone will get suspicious.

After your wait time is over, an agent will greet you and review what you wrote. Make sure to stay polite with the agent. Don't give him any information until he asks. First, they will ask you for some information pertaining to the account in order to verify who you are. They will also ask you more detail about the problem.

Here are the codes you will be using:

**1 Month Code:** D3KRJ-RKHF4-87JG8-F87DY-D3W96

**3 Month Code:** K8F3V-78HXG-YRRJ4-TW8XQ-RR7M3

These codes are both special because they appear to be active on Microsoft's side, but are unable to be redeemed. This is due to an error when they were being manufactured.

You will be explaining to the support agent that you bought an Xbox Live code, but you can't redeem it. Tell the agent that you first tried redeeming this code on Xbox and online while signed into your main, but it didn't work. Then you created another account, but it still didn't work. If you don't have a credit card on the account they will tell you it is impossible to redeem codes, but you can just tell them you tried the code on your main first and got the following errors:

The error message you receive when typing the code on Xbox Live is:

“This code isn't valid. Please enter a valid code.”

The error message you receive when typing the code on Xbox.com is:

“This code isn't valid anymore. Got a different one?”

After you give them the error messages, they will ask you for the code. Some agents will tell you the code works fine, while others will realize a problem immediately. Eventually, each agent will come to a conclusion that there is an error and that they need to escalate the case to their Advocacy Team. These are the people who have the power to generate new codes. The agent will fill out the escalation form and ask you for a phone number and an email where they can send the code too.

## Step 4: Escalation Claim

Usually, a code will be mailed to you within 24 hours. However, sometimes you get a shitty Advocacy agent. They might ask you some details about the code, like where it is from. They also might ask for a receipt or a picture of the card. I have attached a front and back picture of a 3 month code that you can send the agent. After you are done, you just have to wait until they mail you a code. They say it takes between 24-72 hours, but my codes usually come in the first 24.

## Step 5: Bonus (Also Optional)

While you are waiting for your code, you can contact support again. Tell the agent how you have been waiting and waiting and just want to play your new game. It is important to stay polite, but act upset and the same time. If you complain to the right agent, they might give you a free 1 month for your trouble. The agents are trained to handle problems effectively, while keeping the customer happy.

## Part 2: Doubling Your Xbox Live.

### Step 1: Redeeming Your Code

After you receive your code, or purchase a 3 month, redeem it on the account you made. After it is redeemed, wait a few hours, and then move to Step 2. Make sure you don't try this with anything less than 3 months of Xbox Live. It will not work.

### Step 2: Changing Your Information

Once you have waited a few hours, change all of the information on your account, except the alternative email address. It is important that you make sure it looks like someone else is on your account and has taken control of it. It is very important to change the email and password.

### Step 3: Cancelling Your Xbox Live

Contact support just like you did in part 1. This time you will be cancelling your subscription. Create a back story like the following:

"I recently joined the Army and I will be going to boot camp for the next month. I want to cancel my Xbox Live, so that I will still have it once I get back home."

They will ask you to verify who you are. Use the new information that is now on your account. Finally they will ask you for an email address where they can send the remaining Xbox Live on your account to. This email should arrive within 5 minutes.

## Step 4: Changing Your Info Back

Wait another few hours, and then try to get into your account using your old information. After, recover your account using your alternative email address. [Click here](#) to recover your account.

## Step 5: Contacting Microsoft

Once you are back on your account, contact support one more time. Tell the agent that your computer recently was “hacked” by a virus and it took you hours to get it off. Once you fixed it, you realized your account information was changed and all the Xbox Live was removed. Make sure to let the agent know how hard it was to get the code in the first place, as it could give you some more compensation. They will verify your information one last time and confirm that your account was “hacked.” Finally, give them a “safe” email to send the new tokens to. The email will only take about 5 minutes to come in.

If you have gotten here, you have obtained a code and/or doubled it. Congratulations. Most people do not achieve this on their first try, so the key is patience. If you are having a ton of trouble on this, my advanced option offers Skype support to get you started.

If you are waiting for support, please be patient. I am very busy and have other customers. I will get to you as soon as possible.

## Part 3: Extra Tips & Tricks:

- ✓ Always stay calm and polite when speaking to an agent.
- ✓ Acting upset helps the situation.
- ✓ Make sure you prepare, practice, and remember your back story.
- ✓ Acting young helps as well.
- ✓ Always use proper spelling and grammar.

## Information about the Card

- ✓ Always say it was purchased over 48 hours ago.
- ✓ Say it was bought from a large retailer like Target.
- ✓ Say your Dad paid cash and didn't save the receipt.

## Final Thoughts

- ✓ If you are really struggling, contact me for support options.
- ✓ Learn Step 1 before you move to Step 2.

Got a suggestion for the guide? Please PM me.